# AHMED MASOUD, PMP

Senior Principal UX/UI Design Lead at Mawhiba

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# SUMMARY

With over 15 years of strong UX UI experience and certified PMP. I'm driven to create engaging, user-centered web experiences. My expertise in prototyping with Figma, and conducting usability testing has significantly improved product adoption rates. I am passionate about leveraging insights to design intuitive interfaces that meet business goals.

### **EXPERIENCE**

### Senior Principal UX/UI Design Lead

#### Mawhiba

- 🛗 09/2018 Present 🛛 🛛 Riyadh, Saudi Arabia
- · Leading UI/UX Design throughout the entire product lifecycle, from initial explorations through final design deliverables including high/low fidelity prototypes.
- · Conduct user research, applying design thinking principles, developing wireframes, prototyping and creating visual designs.
- Understand pain points to reduce user frustration and support tickets leading to significant UI/UX improvements.

### Senior UI Design Team Lead

#### **Link Development**

- **#** 03/2016 08/2018 Cairo, Egypt
- · Leading team of UI Developers
- Conducted technical interviews and KPI
- Training plans to develop and unify UI skills among all team

### **UI Design Lead**

#### **Link Development**

**m** 05/2011 - 03/2016 Cairo, Egypt

- Design applications user experience, applying standard usercentered design guidelines and techniques
- · Communicating design strategy and rationale to key stakeholders

### **Product Support Lead**

#### **Link Development**

- 🗰 07/2008 04/2011 🛛 🛛 Cairo, Egypt
- · Handling support requests on many accounts like dubaicustoms.gov.ae, djezzy.com, linkdotNet.com, MCYCD.gov.ae (Ministry of Culture, Youth and Community)
- Managing MSME (Microsoft Middle East)
- Revamp interfaces and promotional artwork
- Communicate feedback, adapting coaching styles depending on the situation and audience, providing feedback that is specific and constructive and encouraging all team members in incremental performance improvement

#### Senior UI Developer

#### **Link Development**

**a** 07/2005 - 07/2008 Cairo, Egypt

### Instructor and Web Designer

**YAT Learning Centers** 🗰 08/2003 - 07/2005 🛛 🛛 Cairo, Egypt



# CERTIFICATION

**UX Management: Strategy and Tactics** The Interaction Design Foundation

**AI-Powered UX Design** The Interaction Design Foundation

**PMP - Certified Project Management Professional** 

Project Management Institute (PMI)

**PRMG 020 - Managing Project Resources** 

AUC - School of Continuing Education

**DESIGN RULES: Principles + Practices for Great UI Design** 

Udemy

After Effects: The Complete Guide to **Adobe After Effects** 

Udemy

**User Experience: The Beginner's Guide** The Interaction Design Foundation

Agile Project Management: Scrum Step by Step

Udemy

Learn animation using CSS3 and HTML5 Udemy

Exam 480: Programming in HTML5 with **JavaScript and CSS3** 

Microsoft

# LANGUAGES

Arabic Native

English Proficient

# EDUCATION

LDOOATION
Master's Degree in Web Design & Multimedia Development IBM, Information Technology Incorporation (ITInc) i 01/2002 - 12/2003
Bachelor's degree, Commerce Ain Shams University
PROJECTS EXAMPLES
Mawhiba ∂ https://www.mawhiba.org
International Chemistry Olympiad
Kangaroo Talent Math Competition ∂ https://www.kangarooksa.org
Asian Physics Olympiad ∂ https://www.apho2025.sa
The Global Conference For Giftedness & Creativity https://gcgc2022.mawhiba.org
Bebras Talent Informatics Competition

#### A15

Dubai Customs

EPG (Emirates Post Group)

OTMT - Orascom Telecom Media and Technology Holding

#### EGAS

WIND CAP

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Qatar National Day

# TECHNICAL, SOFT SKILLS

Figma Photoshop		
Design Systems Prototyping		
Midjourney CSS3 HTML 5		
User Interface Design		
Web Development After effects		
Adobe XD Google Analytics		
Search Engine Optimization (SEO)		
SharePoint Training & Development		
Leadership Project Management		
Agile jQuery Front-end		
MS Office		

### VOLUNTEERING

Professional Speaker Facebook Developer Circle: Cairo Meetup

### INTERESTS

	Squash Sport
<b>*</b>	Epic Music
	Science fiction Movies

### PORTFOLIO

amasoud.com